

# Our **Safety** **awareness** programme



**THE  
POWER  
OF  
SAFE**



**DEN HARTOGH**  
LOGISTICS

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# Our **Safety** **awareness** programme



Throughout its +95 year history, Den Hartogh has always focused primarily on safety when performing its activities, however, we must always strive to improve and progress. In 2014, Den Hartogh asked itself: How could it raise the safety performance of the organisation, its employees and its supply chains to the 'next level'? The 'next level' being the next level on the 'safety ladder', moving to a culture where safety is fundamental to how we operate and do business. This ambition sits alongside our desire to do no harm to anyone in our supply chains and Safety as our Number 1 priority.

In order to do this we took on board a programme called "Power of Safe". Since its original inception, this programme has been in operation at our locations and in the Group.

This booklet explains what this programme is, and provides insight into what it has achieved and continues to achieve throughout Den Hartogh for our customers and our own staff.

**Awareness** is always  
the first step

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# It's all about **people**



At Den Hartogh Logistics, we believe in taking care of each other. We believe in ensuring that we all return home safely to our families and loved ones after a day's work. Our people are our most valued asset and simply are our company. The health and safety of us all and those involved in our work is more important than any economic value.



# Why do we want to **tell** our **customers** about the Power of Safe?



Den Hartogh strongly believes that the industry must consider safety throughout the supply chain. And that everyone, drivers, customer service employees, members of the commercial team or anyone else, engages with the other parties at the supply chain interfaces; the places in the chain where people can influence safety and safe working.





# Our Goal: **on and beyond proactive**







The Power of Safe programme runs workshops for the local teams that engage and measure the participants' awareness and develop ideas related to safety.

Each country runs its own workshops for teams of employees, including drivers, office staff, technical staff and management. The local team, together with the SHEQ team, translates the ideas into actions and integrates them into the way we work.

These workshops are run continuously, to ensure everyone's involvement and to keep improving our level of safety awareness.





# Workshops are run based on viewing safety at work through **4 pillars of safety**



# We view every workshop topic through **4D glasses**



# Example **procedures**



**Technical safety**

**“Nobody understands what the procedures say...”**

**Organisational safety**

**“I can't find them if I need them...”**

**Integration & development of safety**

**“The procedures are outdated, they do not reflect the circumstances we encounter...”**

**Behavioural safety**

**“We have procedures, but we don't use them...”**

# Example: **Review of local Working at Height controls**



**Technical safety**

**Review of the mechanical aspects of the current WAH platform**

**Organisational safety**

**Creation of team to review the working at height controls**

**Integration & development of safety**

**Examination of current controls vs best practice elsewhere**

**Behavioural safety**

**Education in the new ways of working with the system improvements**



# Example: **Unsafe situation created by 3rd party on site**



**Technical safety**

**Identification of the unsafe situation**

**Organisational safety**

**Structure for reporting & escalating**

**Integration & development of safety**

**Create ideas to help to solve the problems**

**Behavioural safety**

**Implement the agreed changes or stop the interrelated work**



The local team, together with our SHEQ team, will translate good ideas into actions and integrate them into the way we work.

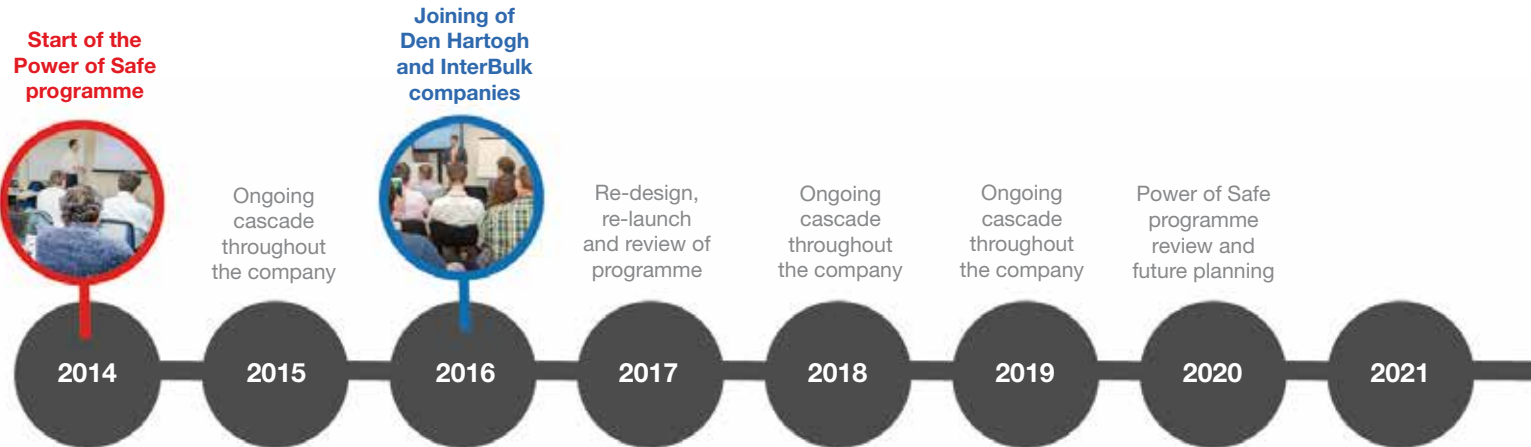
Best practices will be implemented where appropriate throughout the organisation. With these actions, we use the Power of Safe to benefit from the effect of good ideas throughout the group.

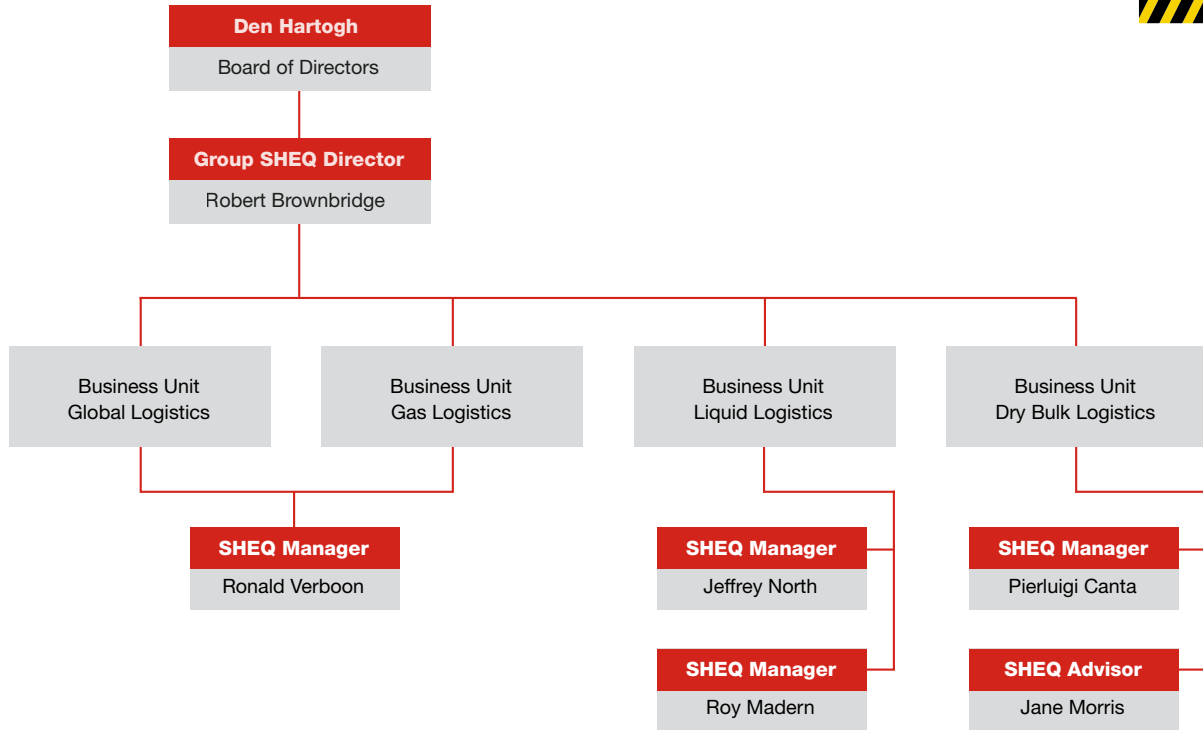


# Onboarding new locations



In 2014, Den Hartogh introduced its safety culture programme. Because we onboarded so many new colleagues in 2016, the Board decided to give an extra boost to the Power of Safe programme. It was relaunched in 2017 by running workshops in each country, one after the other.





Need more information?  
Contact our SHEQ team:  
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**[denhartogh.com](http://denhartogh.com)**



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